



Revised December 13, 2024.

Spring Lighting Group® 10-Year Limited Warranty

The following warranty applies to SLG Spring Lighting Group®, Inc. (a) the product was purchased by a contractor on behalf of the end-user or by the end-user from an authorized SLG distributor who purchased the product directly from SLG and from no other source; (b) if the product has been installed, the entire installation was performed by a licensed electrician or under the supervision of a licensed electrician and the product was in its original, unopened and new condition at the time of shipment. By way of example only and not in limitation, products purchased from anyone other than SLG or its authorized distributors.

SLG Lighting disclaims all representations and warranties with respect to all other products, including without limitation products that have been purchased from any person or entity other than an authorized SLG distributor, or installed by any person or entity other than a licensed electrician or under the supervision of a licensed electrician, and all products that are used or are otherwise not in their original SLG Lighting packaging at the time of installation.

Ten (10) Year Limited LED Product Warranty. Each SLG LED product other than the specific LED products expressly identified below which are covered by the warranty associated with those products, will be free from defects in materials and workmanship for a period of ten (10) year from the date of shipment. This warranty does not include any other components added to the fixtures which include sensors, occupancy sensors, emergency battery backups, or other control devices. These Items will be covered under their respective manufacturer warranties.

SLG Product Line covered by the Ten (10) Year Limited LED Product Warranty includes the Performance XP™ Series.

Exceptions apply as defined in product specification sheets which are located on SLG's website online.

Defects in material or workmanship do not include improper installation or operation, alternations, power surges or overheating due to external conditions.

The 10 Year Limited LED Product Warranty includes the following performance criteria:

- LED light Output will be maintained above 70% of initial output
- LED color temperature will not shift more than 200K in CCT
- LED driver will operate within SLG specifications
- Fixture finish will not exhibit cracking, peeling, excessive fading or corrosion (excluding natural aluminum or brass products) on the condition fixtures were installed in suitable environments.

This is limited to the repair and replacement of parts of the product and potential in SLG's discretion for necessary costs of services required to repair properly installed SLG LED products. If the SLG LED product fails the above warranty, SLG will provide at least one of the following resolve subject to all limitations stated herein with other obligations:

1. Provide a replacement SLG LED product: or
2. Potentially contribute to the cost of a technician for the repair or replacement of a defective SLG LED product subject to SLG's sole discretion: or
3. Upon returning the covered LED product, refund the purchaser cost for the covered LED product and potentially reimburse the purchaser the reasonable, customary, and necessary costs for replacing the product with an alternative product in SLG's sole discretion; or
4. Potentially contribute to the cost of a lift rental, if deemed necessary by SLG and in SLG's sole discretion

A SLG LED product can be returned to the original place of purchase for immediate replacement; or SLG can directly ship the replacement product.

Warranty Claims can be made contacting SLG Customer Service at 1-832-500-4634 Monday-Friday 8:30 am to 6 pm Central Standard Time. SLG may request the product to be returned or discarded, depending on criteria determined by SLG at the time of the claim.

Additional Terms & Conditions

1. SLG reserves the right to modify this Warranty from time to time; any such modification shall be effective for all purchases made after the effective date of such revised Warranty.
2. This Warranty assumes that the Products will be operated for an average of twelve (12) hours per day. Operation of the Products in excess of 12 hours per day will shorten the Warranty coverage period to a maximum of 47,000 operating hours (or 10 years from the date of shipment, whichever is reached first).
3. This Warranty does not cover any third-party products or devices used in conjunction with the Product.
4. Repaired and/or replacement Products are warranted for the remainder of the failed Product's original Warranty Period.
5. If an identical replacement Product is not reasonably available, SLG reserves the right, at its sole discretion, to replace the defective Product with a different product. SLG also reserves the right to utilize new, reconditioned, refurbished, repaired or remanufactured products of parts in the Warranty repair/replacement process.
6. This Warranty is limited to Products purchased in, and for use within, the United States.
7. This Warranty does not cover any cosmetic Product defects, including without limitation, damage to the painted Product finish or other finish or coating.

Additional Terms & Conditions

THE FOREGOING WARRANTY IS EXCLUSIVE, AND IS THE SOLE REMEDY FOR ANY AND ALL CLAIMS, WHETHER IN CONTRACT, IN TORT OR OTHERWISE ARISING FROM THE FAILURE OF PRODUCT AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, WHICH WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED TO THE EXTENT PERMITTED BY LAW AND, IN ANY EVENT, SHALL BE LIMITED TO THE WARRANTY PERIOD SPECIFIED ABOVE. THE LIABILITY OF SLG SHALL BE LIMITED TO THE TERMS OF THE EXPRESS WARRANTY SET FORTH HEREIN. IN NO EVENT WILL SLG BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, DAMAGES RESULTING FROM LOSS OF USE, PROFITS, BUSINESS OR GOODWILL, LABOR COSTS, REMOVAL OR INSTALLATION COSTS, DECREASE IN THE LIGHT OUTPUT OF THE LIGHT, AND/OR DETERIORATION IN THE LIGHT'S PERFORMANCE, WHETHER OR NOT SLG HAS BEEN ADVISED OF THE POSSIBILITY THEREOF. UNDER NO CIRCUMSTANCES SHALL SLG'S ENTIRE LIABILITY FOR A DEFECTIVE PRODUCT EXCEED THE PURCHASE PRICE OF THAT PRODUCT. WARRANTY SERVICES PROVIDED UNDER THESE TERMS AND CONDITIONS DO NOT ENSURE THE UNINTERRUPTED OPERATION OF PRODUCTS; SLG SHALL NOT BE LIABLE FOR DAMAGES CAUSED BY ANY DELAYS INVOLVING WARRANTY SERVICE.

This Limited Warranty gives you specific legal rights and you may also have other rights that may vary from state to state. Because some states or jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages, this limitation may not apply to you.